

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
7500 Security Boulevard  
Baltimore, Maryland 21244-1850



## **MEDICARE PLAN PAYMENT GROUP**

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**Date:** June 7, 2016

**To:** All Medicare Advantage Organizations, PACE Organizations, Medicare- Medicaid Plans, Section 1833 Cost Contractors and Section 1876 Cost Contractors, and Demonstrations

**From:** Cheri Rice, Director  
Medicare Plan Payment Group

**Subject:** **Reporting and Returning Risk Adjustment Related Overpayments –  
*Remedy Tickets on RAPS Files***

On February 18, 2015, the Centers for Medicare & Medicaid Services (CMS) released the Health Plan Management System (HPMS) memorandum, *Guidance for Reporting and Returning Medicare Advantage Organization and/or Sponsor Identified Overpayments to the Centers for Medicare & Medicaid Services (CMS)* (hereinafter referred to as the “February 18<sup>th</sup> memorandum”). In that memorandum, we stated that once an organization has identified an overpayment, it must report and return the overpayment to CMS no later than 60 days after the date on which it was identified. Organizations report the overpayment they have identified by contacting the MAPD help desk at 1-800-927-8069 or [mapdhelp@cms.hhs.gov](mailto:mapdhelp@cms.hhs.gov) and opening a Remedy ticket. Organizations have been required to include the associated Remedy ticket in the Risk Adjustment Processing System (RAPS) record when they submit deleted diagnoses to correct the reported overpayment.

CMS continues to require that, when organizations report risk adjustment related overpayments, they contact the MAPD help desk and a Remedy ticket be opened, as discussed in the February 18<sup>th</sup> memorandum. However, starting August 14, 2016, CMS is eliminating the requirement to include a Remedy ticket on the RAPS file when submitting deleted diagnoses after the risk adjustment deadline. Specifically, organizations can delete diagnoses through a routine production (PROD) risk adjustment file submission to RAPS, and do not have to create an overpayment (OPMT) file for submission. If an OPMT file is used, RAPS will not reject the file if a Remedy ticket number is not provided. As a result, organizations will be able to submit the file the same day the overpayment is reported to the MAPD help desk. Please refer to the upcoming detailed system release memo for more information about operational changes.

Questions regarding the return and recovery of identified risk adjustment-related overpayments may be sent to [riskadjustment@cms.hhs.gov](mailto:riskadjustment@cms.hhs.gov).